



# TERMS AND CONDITIONS

PLEASE READ CAREFULLY

## 1. BOOKING FORM

Unless the booking request form is fully itemised and properly filled out and accompanied by a deposit of 50%, it will not be accepted.

## 2. PRICE CHANGES

Rates quoted on Tariffs Sheet may be subject to a Levy Surcharge in the event of cost increases.

## 3. PAYMENT OF BALANCE

The balance of the total price must be paid in full 21 days before booked date.

## 4. CANCELLATIONS

Deposits will be refunded less 10% of the **FULL ACCOMMODATION CHARGE** only if the cancellation in writing is received not later than 21 days prior to booked date. After 21 days, 80% of the **FULL ACCOMMODATION CHARGE** will be deducted. No further bookings will be accepted until full payment for cancellation has been paid.

## 5. RESPONSIBILITY

The S.A.S.C. Lodge Co-Op Ltd., will endeavour to provide all services ( electricity, water, sewerage, heating, etc.). However, as the Lodges are located in the middle of the snowfield, certain interruptions to the services may sometimes be unavoidable. Should any breakdown occur, the S.A.S.C. will try to provide alternative amenities but will not be responsible to refund any amount paid on account of accommodation. We reserve ourselves the right to return bookings in full.

## 6. INFANTS

**NO SPECIAL FACILITIES ARE AVAILABLE** at the Lodge for infant care.

## 7. RULES

Guests and Members agree to be bound by the rules and by-laws of the S.A.S.C. while on the premises.

## 8. LINEN

Towels, sheets and pillowslips are supplied only at **KAHANE** (Perisher) and **CHRISTIANIA** (Thredbo) but **NOT AT CHARLOTTE PASS.**

## 9. DIETARY REQUIREMENTS

For obvious operational reasons, Lodge menus are prepared on a recurring basis, and do not normally provide for a choice of meals. Members with special dietary requirements are therefore requested to carefully consider their position before booking accommodation, in the light of the possibility that the established menus may not be suitable or coincide with their dietary needs.